

### **Patient Registration Form**

Patient's Name (Last, First, MI):		
Patient's Home Phone Number:	Alternate Phone Number (□ cell or □ work):	
E-Mail Address:		
Address:		
City: State:	Zip:	
Date of Birth: Age:	Sex: M F Social Security Number:	
Marital Status: [ ] Married [ ] Single [ ] Divorced [ ] Widowed		
Referring Physician:Phone Number:	Employment Status: [ ] Full time [ ] Part time [ ] Unemployed [ ] Retired [ ] Student [ ] Other:	
Emergency Contact:	Relationship to Patient:	
Address:	Phone number:	
INSURANCE INFORMATION		
Primary Insurance:	Secondary Insurance:	
Patient is Subscriber/Policy Holder: Y N	Patient is Subscriber/Policy Holder: Y N	
INSURED INFORMATION (IF OTHER THAN PATI	ENT) - We will request to scan your ID and insurance card	
-	Relationship to Patient:	
Address:Social Security Number:		
Date of Birth:		
His or Her Employer:	Work Phone Number:	
RELEASE OF INFORMATION		
I hereby give permission to the person(s) listed below to receive information about the care of the above named patient.		
Name(s):	Relationship to Patient:	
FINANCIAL RESPONSIBILITY, SERVICE AND RELEASE OF INFORMATION AUTHORIZATION		
I agree to be personally responsible for the services rendered to the above "Patient", unless such is precluded by third-party payor. I understand that it is not possible for this provider to determine the extent to which services will be covered by a third-party payor prior to the delivery of such services. I request that payment of authorized benefits be made on my behalf to this provider for any services it furnished to me. I authorize this holder of medical information about me to release to appropriate third-party payors and their agents any information needed to determine my benefits. I hereby authorize orthotic/prosthetic services for the above "Patient" at any time when prescribed by a physician. My signature to this document may be used as the "Signature on File" for the appropriate billing to a third-party payor.		
Patient / Parent or Guardian Signature:	Date:	



# CERTIFIED LIMB AND BRACE FINANCIAL AGREEMENT

Welcome to our office. We request that all patients and/or responsible parties provide a copy of your driver's license and all insurance cards so that we may scan them in for our records.

It is your responsibility to notify our office of any patient information changes (i.e. address, name, insurance information, etc).

If you have medical insurance, we will contact your insurance company to determine eligibility and benefits. Your insurance company may require authorization, predetermination, or some other form of approval/notification prior to delivery. If that is the case, we will provide our portion of documentation necessary for approval. If information is required from the referring physician or the insured, we will let you know what information is needed.

Most insurance companies have a disclaimer stating "verification of benefits is not a guarantee of payment. Benefits will be determined at time of claim processing". In other words, the insurance company will decide after you receive services whether or not payment of those services will be made. Insurance is a contract between you and your insurance company. In most cases, we are NOT a party of this contract. We will not participate in disputes between you and your insurance company regarding coverage or payment for services other than to supply general information. You are ultimately responsible for the payment on your account. If the insurance company denies the claim for plan provision, you will be responsible for the balance.

If you would like to make financial arrangements for the balance due, please let us know.

I acknowledge that I have read and agree to the above policy and that I have received a copy o
the Privacy Practices of Certified Limb and Brace.:

Signature:	Date:
_	
Witness:	Date:



# Certified Limb and Brace

## CONSENT FOR USE AND DISCLOSURE OF HEALTH INFORMATION

SECTION A: PATIENT GIVING CONSENT  First Name	Last Name
Name:	
SECTION B: TO THE PATIENT - PLEASE REA	AD THE FOLLOWING STATEMENTS CAREFULLY
<b>Purpose of Consent</b> : By signing this form, you health information to carry out treatment, payment	will consent to our use and disclosure of your protected ent activities, and healthcare operations.
healthcare operations, of the uses and disclosur and of other important matters about your protect	des a description of our treatment, payment activities, and res we may make of your protected health information, cted health information. A copy of our notice to read it carefully and completely before signing this
change our privacy practices, we will issue a rev	tices as described in our Notice of Privacy Practices. If we vised Notice of Privacy Practices, which will contain the our protected health information that we maintain.
You may obtain a copy of our Notice of Privacy time by contacting the Office Manager.	Practices, including any revisions of our Notice, at any
your revocation submitted to the office manager	oke this consent at any time by giving us written notice of . Please understand that revocation of this consent will consent before we received your revocation, and that we you if you revoke this consent.
ACKNOWLEDGEMENT	
the contents of this consent form and your Notice	have had full opportunity to read and consider to of Privacy Practices. I understand that by signing this se and disclosure of my protected health information and realthcare operations.
Signature:	Date:
If you are signing on behalf of the patient, pl	ease complete the following:
Patient's name:	
Your relationship to the natient	

### MEDICARE DMEPOS SUPPLIER STANDARDS

Note: This is an abbreviated version of the supplier standards every Medicare DMEPOS supplier must meet in order to obtain and retain their billing privileges. These standards, in their entirety, are listed in 42 C.F.R. 424.57(c).

- 1. A supplier must be in compliance with all applicable Federal and State licensure and regulatory requirements.
- 2. A supplier must provide complete and accurate information on the DMEPOS supplier application. Any changes to this information must be reported to the National Supplier Clearinghouse within 30 days.
- 3. A supplier must have an authorized individual (whose signature is binding) sign the enrollment application for billing privileges.
- 4. A supplier must fill orders from its own inventory, or contract with other companies for the purchase of items necessary to fill orders. A supplier may not contract with any entity that is currently excluded from the Medicare program, any State health care programs, or any other Federal procurement or non-procurement programs.
- 5. A supplier must advise beneficiaries that they may rent or purchase inexpensive or routinely purchased durable medical equipment, and of the purchase option for capped rental equipment.
- 6. A supplier must notify beneficiaries of warranty coverage and honor all warranties under applicable State law, and repair or replace free of charge Medicare covered items that are under warranty.
- 7. A supplier must maintain a physical facility on an appropriate site and must maintain a visible sign with posted hours of operation. The location must be accessible to the public and staffed during posted hours of business. The location must be at least 200 square feet and contain space for storing records.
- 8. A supplier must permit CMS or its agents to conduct on-site inspections to ascertain the supplier's compliance with these standards.
- 9. A supplier must maintain a primary business telephone listed under the name of the business in a local directory or a toll free number available through directory assistance. The exclusive use of a beeper, answering machine, answering service or cell phone during posted business hours is prohibited.
- 10. A supplier must have comprehensive liability insurance in the amount of at least \$300,000 that covers both the supplier's place of business and all customers and employees of the supplier. If the supplier manufactures its own items, this insurance must also cover product liability and completed operations.
- 11. A supplier is prohibited from direct solicitation to Medicare beneficiaries. For complete details on this prohibition see 42 CFR § 424.57 (c) (11).
- 12. A supplier is responsible for delivery of and must instruct beneficiaries on the use of Medicare covered items, and maintain proof of delivery and beneficiary instruction.
- 13. A supplier must answer questions and respond to complaints of beneficiaries, and maintain documentation of such contacts.
- 14. A supplier must maintain and replace at no charge or repair cost either directly, or through a service contract with another company, any Medicare-covered items it has rented to beneficiaries.
- 15. A supplier must accept returns of substandard (less than full quality for the particular item) or unsuitable items (inappropriate for the beneficiary at the time it was fitted and rented or sold) from beneficiaries.
- 16. A supplier must disclose these standards to each beneficiary it supplies a Medicare-covered item.
- 17. A supplier must disclose any person having ownership, financial, or control interest in the supplier.
- 18. A supplier must not convey or reassign a supplier number; i.e., the supplier may not sell or allow another entity to use its Medicare billing number.
- 19. A supplier must have a complaint resolution protocol established to address beneficiary complaints that relate to these standards. A record of these complaints must be maintained at the physical facility.
- 20. Complaint records must include: the name, address, telephone number and health insurance claim number of the beneficiary, a summary of the complaint, and any actions taken to resolve it.
- 21. A supplier must agree to furnish CMS any information required by the Medicare statute and regulations.
- 22. All suppliers must be accredited by a CMS-approved accreditation organization in order to receive and retain a supplier billing number. The accreditation must indicate the specific products and services, for which the supplier is accredited in order for the supplier to receive payment for those specific products and services (except for certain exempt pharmaceuticals).
- 23. All suppliers must notify their accreditation organization when a new DMEPOS location is opened.
- 24. All supplier locations, whether owned or subcontracted, must meet the DMEPOS quality standards and be separately accredited in order to bill Medicare.
- 25. All suppliers must disclose upon enrollment all products and services, including the addition of new product lines for which they are seeking accreditation.
- 26. A supplier must meet the surety bond requirements specified in 42 CFR § 424.57 (d).
- 27. A supplier must obtain oxygen from a state-licensed oxygen supplier.
- 28. A supplier must maintain ordering and referring documentation consistent with provisions found in 42 CFR § 424.516(f).
- 29. A supplier is prohibited from sharing a practice location with other Medicare providers and suppliers.
- 30. A supplier-must remain open to the public for a minimum of 30 hours per week except physicians (as defined in section 1848(j) (3) of the Act) or physical and occupational therapists or a DMEPOS supplier working with custom made orthotics and prosthetics.

### MEDICARE DMEPOS SUPPLIER STANDARDS

DMEPOS suppliers have the option to disclose the following statement to satisfy the requirement outlined in Supplier Standard 16 in lieu of providing a copy of the standards to the beneficiary.

The products and/or services provided to you by (supplier legal business name or DBA) are subject to the supplier standards contained in the Federal regulations shown at 42 Code of Federal Regulations Section 424.57(c). These standards concern business professional and operational matters (e.g. honoring warranties and hours of operation). The full text of these standards can be obtained at <a href="http://ecfr.gpoaccess.gov">http://ecfr.gpoaccess.gov</a>. Upon request we will furnish you a written copy of the standards.



### CERTIFIED LIMB AND BRACE

### HIPAA

### **NOTICE OF PRIVACY PRACTICES**

We are required by law to maintain the privacy of, and provide individuals with, this notice of our legal duties and privacy practices with respect to protected health information. We are also required to abide by the terms of the notice currently in effect. If you have any questions regarding this notice, please contact Arizona Community Physicians Business Office by mail or phone. Our contact information is listed above.

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices is **NOT** an authorization. This Notice of Privacy Practices describes how we, our Business Associates and their subcontractors, may use and disclose your protected health information (PHI) to carry out treatment, payment or health care operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health condition and related health care services.

### USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Your protected health information may be used and disclosed by your physician, our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bills, to support the operation of the physician's practice, and any other use required by law.

### **TREATMENT**

We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you. We will abide by the patient's request not to disclose PHI to a health plan for services which the patient has paid out of pocket and requests the restriction.

### **PAYMENT**

Your protected health information will be used, as needed, to obtain payment for your health care services. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

### **HEALTHCARE OPERATIONS**

We may use or disclose, as needed your protected health information to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment, employee review, training of medical students, licensing, and conducting or arranging for other business activities. For example, we may disclose your protected health information to medical school students that see patients at our office. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment, and inform you about treatment alternatives or other health-related benefits and services that may be of interest to you. We may use or disclose your protected health information in the following situations without your authorization. These situations include: as required by law, public health issues as required by law, communicable diseases, health oversight, immunizations to schools, abuse or neglect, food and drug administration requirements, legal proceedings, law enforcement, coroners, funeral directors, organ donation, research, criminal activity, military activity and national security, workers' compensation, inmates, and other required uses and disclosures. Under the law, we must make disclosures to you upon your request.

Under the law, we must also disclose your protected health information when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements under Section 164.500.

### CERTIFIED LIMB AND BRACE

### USES AND DISCLOSURES THAT REQUIRE YOUR AUTHORIZATION

Other Permitted and Required Uses and Disclosures will be made only with your consent, authorization or opportunity to object unless required by law. The same authorization/restrictions that were used while you are alive will remain in place for up to 50 years after your death. Without your authorization, we are expressly prohibited to use or disclose your protected health information for marketing purposes. We may not sell your protected health information without your authorization. We may not use or disclose most psychotherapy notes contained in your protected health information. We will not use or disclose any of your protected health information that contains genetic information that will be used for underwriting purposes.

You may revoke the authorization, at any time, in writing, except to the extent that your physician or the physician's practice has taken an action in reliance on the use or disclosure indicated in the authorization.

### **YOUR RIGHTS**

The following are statements of your rights with respect to your protected health information:

You have the right to inspect and have a copy of your protected health information (fees may apply). Pursuant to your written request you have the right to inspect or have a copy your protected health information whether in paper or electronic format. The records will be provided within 30 days of request. Under federal law, however, you may not inspect or copy the following records: Psychotherapy notes, information compiled in reasonable anticipation of, or used in, a civil, criminal, or administrative action or proceeding, protected health information restricted by law, information that is related to medical research in which you have agreed to participate, information whose disclosure may result in harm or injury to you or to another person, or information that was obtained under a promise of confidentiality.

**Patient Requesting Medical Record Copies.** There may be fees associated with requesting copies of medical records, such as copy fees, and/or shipping and handling fees.

You have the right to request a restriction of your protected health information — You may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or healthcare operations. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your request must state the specific restriction requested and to whom you want the restriction to apply.

You have the right to request to receive confidential communications – You may ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.

You have the right to request an amendment to your protected health information — You may ask us to correct health information about you that you think is incorrect or incomplete. We may say "no" to your request, but we will tell you why in writing within 60 days.

You have the right to receive an accounting of certain disclosures — You have the right to receive an accounting of disclosures, paper or electronic, except for disclosures: pursuant to an authorization, for purposes of treatment, payment, healthcare operations; required by law for up to six years prior to the date of the request.

You have the right to receive notice of a breach - We will notify you if your unsecured protected health information has been breached.

You have the right to obtain a paper copy of this notice from us even if you have agreed to receive the notice electronically. We reserve the right to change the terms of this notice and we will notify you of such changes on the following appointment. We will also make available copies of our new notice if you wish to obtain one.