

Privacy Policy for Certified Limb and Brace - Orthotics and Prosthetics Service

Effective Date: 01/01/2024

At Certified Limb and Brace, we are committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our orthotics and prosthetics services. Please read this Privacy Policy carefully to understand our practices regarding your personal data.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

- Contact Information: Name, address, phone number, email address.
- Demographic Information: Age, gender, and other relevant details.

1.2 Health Information

- Medical History: Information about your health and medical condition.
- Prescription Information: Details related to prescriptions and orthotic/prosthetic needs.
- Insurance Information: Details about your insurance coverage for billing purposes.

1.3 Usage Information

- Website Usage: Data on how you interact with our website.
- Device Information: Information about the device you use to access our services.

2. How We Use Your Information

We use your information for the following purposes:

- Provide Services: To deliver orthotics and prosthetics services according to your needs.
- Communication: To communicate with you about appointments, updates, and other relevant information.
- Billing and Insurance: Process payments and handle insurance claims.
- Improve Services: Analyze data to enhance the quality of our services.
- Legal Compliance: Comply with legal obligations and regulations.

3. Information Sharing

We do not sell or rent your personal information to third parties. However, we may share your information with:

- Healthcare Professionals: To coordinate your care and treatment.
- Service Providers: Third-party service providers who assist us in delivering our services.
- Legal Compliance: To comply with applicable laws, regulations, or legal processes.

4. Security

We implement reasonable security measures to protect your personal information. However, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security.

5. Your Choices

You have choices regarding the collection and use of your information:

- Opt-Out: You can opt-out of receiving marketing communications.
- Access and Update: You can access and update your personal information.

6. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated effective date.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at americancenfab@aol.com

By using our services, you agree to the terms outlined in this Privacy Policy.

Certified Limb and Brace 3227 Portland Ave, Shreveport, LA 71103 318-636-9145

Terms and Conditions for Certified Limb and Brace - Orthotics and Prosthetics Service

Effective Date: 01/01/2024

By accessing or using the services provided by Certified Limb and Brace, you agree to comply with and be bound by the following terms and conditions. Please read these terms carefully before using our orthotics and prosthetics services.

1. Services

1.1 **Orthotics and Prosthetics Services:** Certified Limb and Brace offers orthotics and prosthetics services, including assessments, fittings, consultations, and related services.

1.2 **Professionalism:** Our services are provided by qualified and licensed healthcare professionals. The information provided during consultations is for informational purposes only and does not constitute medical advice.

2. Patient Responsibilities

2.1 **Accurate Information:** Patients are responsible for providing accurate and complete information about their medical history, health conditions, and insurance details.

2.2 **Compliance:** Patients are expected to comply with the recommended treatment plans, attend scheduled appointments, and follow healthcare professionals' instructions.

3. Payments and Billing

3.1 **Payment Obligations:** Patients are responsible for payment of services received. Payment is expected at the time of service unless other arrangements are made.

3.2 **Insurance:** Patients are responsible for verifying insurance coverage and providing accurate insurance information. Certified Limb and Brace will assist with insurance claims, but ultimate responsibility lies with the patient.

4. Appointment Policy

4.1 **Scheduling:** Appointments can be scheduled by contacting our office. We appreciate timely arrival for appointments.

4.2 **Cancellation:** Patients are required to provide advance notice for cancellations. Failure to do so may result in a cancellation fee.

5. Privacy

5.1 **Confidentiality:** Certified Limb and Brace respects patient privacy and complies with applicable privacy laws. Patient information is kept confidential and used only for the purpose of providing services.

5.2 **Communication:** By using our services, patients consent to receiving communications, including appointment reminders and service-related information.

6. Limitation of Liability

6.1 **No Guarantees:** While Certified Limb and Brace strives to provide high-quality services, we cannot guarantee specific outcomes or results.

6.2 **Liability:** Certified Limb and Brace is not liable for any direct, indirect, incidental, consequential, or punitive damages arising from the use of our services.

7. Changes to Terms and Conditions

Certified Limb and Brace reserves the right to modify these terms and conditions at any time. Any changes will be effective upon posting on our website.

8. Governing Law

These terms and conditions are governed by the laws of Louisiana, Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts in Louisiana.

By using our services, you agree to abide by these terms and conditions. If you do not agree with any part of these terms, please do not use our services.

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